

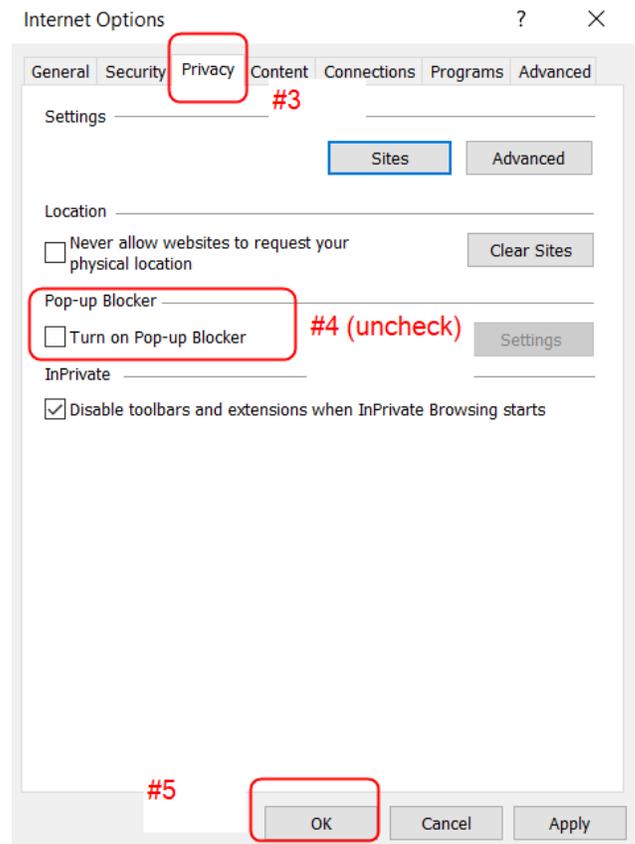
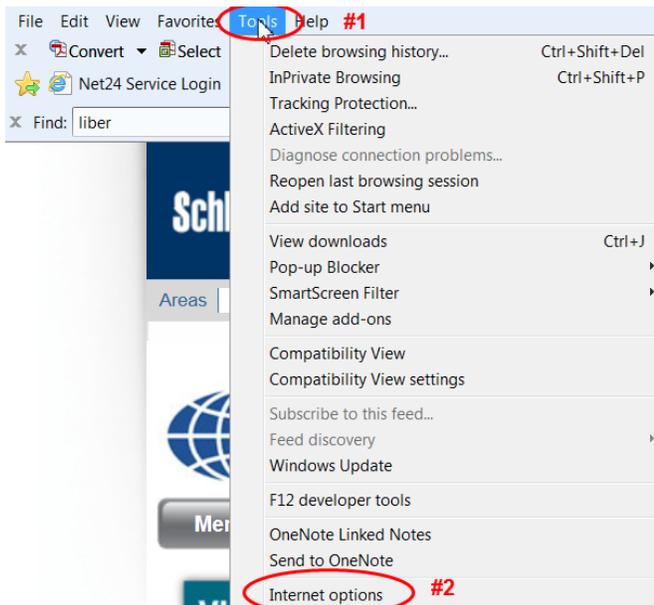
Setting up SECU eStatements in Net24

Instructions to enroll & enable popup windows to view eStatements.

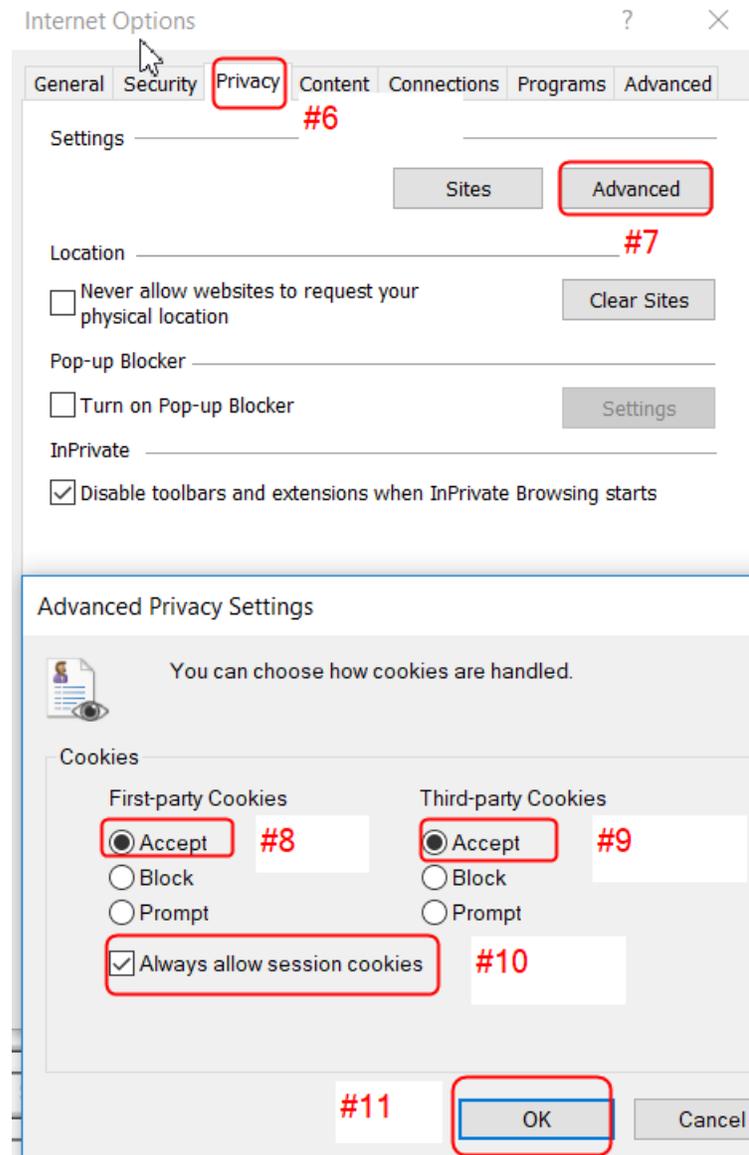
Questions? Email us at secu@slb.com

Allow popup windows in browser (steps 1 - 5 below):

Current Adobe Acrobat Viewer required.



Allow 3rd Party Cookies in browser (steps 6 - 11 below):



Close your browser, re-open, then log into Net24 Service. Select Savings detail, then Online Statements (steps 12-15 below).

By selecting Savings detail, your eStatements will reflect all of your additional SECU accounts.

Schlumberger Employees Credit Union

Accounts Transfers Wires Pay Bills Pay People Trends

#12

Welcome, BRITTANY Your last login was 4/19/2021 4:26 PM Eastern Daylight Time.

Accounts

Checking And Savings

Account Name	Available Balance	
BUDGET CHECKING *4	\$0.00	
PRIMARY SAVINGS *4	\$141.02	
Total		\$141.02

Loans And Credit Cards

Schlumberger Employees Credit Union

Accounts Transfers Wires Pay Bills Pay People Trends

Account Details

PRIMARY SAVINGS *4-00

\$166.02
Current balance
Available balance \$141.02

Transfer Money Create Alert Account Information MORE ACTIONS

Online statements Request Statement Copy

#14

Transaction Details

Type: All Keyword: Enter Description, Check Number or Amount Date: Last 30 Days

SEARCH clear_search Show advanced

Online statements

Account: PRIMARY SAVINGS *4-00

A new window will open for this service.

CONTINUE #15

The first time you log in, you will need to read the disclosure and select the “Test Drive” icon to get to the “I AGREE” document/button.

By registering with this service you agree to the terms below:

By pressing "I AGREE", I authorize the credit union to discontinue sending my statements via Postal Mail Service and begin presenting my statements electronically (eStatements). My eStatements will be available for access and download for up to 60 months (5 years). If I do not download/view the eStatements before this period ends or prior to changing account numbers for any reason, then to access my statement(s), I understand that I will need to request a paper statement from SECU for a fee.

I understand that I can decide to "Opt Out" (withdraw consent) of eStatements at any time and begin receiving paper statements going forward by using the following procedures:

- 1) From Net24 Self Service tab, select Additional Services/eStatements.
- 2) Select your account number, if not defaulted in the pull down tab.
- 3) Select "Opt Out" in the pop-up window screen, then select "I AGREE".

I understand that there are no fees associated with accessing eStatements. However, if I decide to later opt-out of eStatements, there may be monthly fees associated with receiving paper statements (See www.secu.slb.com "Fees Disclosure" for details).

I also understand that I will receive an email alert when new eStatements become available, assuming I have provided Schlumberger Employees Credit Union with a valid email address, and that my Internet Service Provider does not screen such email alerts as SPAM.

I also understand that I must keep my contact information up-to-date using the following procedures:

- 1) From Net24 Self Service tab, select Personal Options/Personal Information.
- 2) Enter current address, phone number, and email address, then select OK.

NOTE: You will need a current version of Adobe Acrobat and you will need to allow 3rd party cookies and pop-up windows in your browser to receive your eStatements from Schlumberger Employees Credit Union. Adobe Acrobat Reader is available [here](#). Current statement inserts (i.e. newsletters, announcements, and special notices) will be included as a separate link or attachment presented on the eStatements website.

Please click the Test Drive icon below to ensure your computer system meets the requirements to view eStatements.



If you do not agree please discontinue this registration by selecting another service tab above.

You may need to allow the Doc.PDF file to open to get to step #16 below.

Test Drive successful.

This confirms that you will be able to view eStatements. To complete the registration process, select the "I AGREE" button below.



**Schlumberger
Employees Credit Union**

You will immediately see a current advertisement page pop up. Your eStatements may either be overlain by the Ad or in a separate window Tab, depending on your browser setup.

The eStatements window should appear in a separate window as follows. You will need to select the statement icon to view any particular statement (#18 – Tax, #21 – Visa, #22 – Share), Announcement (#20 – Annual Meeting), Ad (#23 – Advertisement), or Shareholder publication (#19). eStatements are available for up to 60 months under your original account number.

Archived Statements	Statement Insert	Closing Date
#18		2017 - 1099I TAX Statement
#19		12/31/17
#20		12/31/17 ANNUAL MEMBERSHIP MEETING NOTICE
#21		12/31/17
#21		12/31/17
#21		12/31/17
#22	#23	12/31/17

If you are still having trouble accessing your eStatements, try an alternate browser (Internet Explorer (IE), Firefox, or Safari, and make sure they are current versions) or another computer.

Delete cookies and temporary files in your browser, then try again. To delete cookies, go back to Tools, then Internet Options, then (steps 24 -28 below). After which you should OK, then close and reopen your browser, log back into Net24 Service, and then go to eStatements.

The image shows two screenshots from an Internet Explorer browser. The first screenshot is the 'Internet Options' dialog box, with the 'General' tab selected. A red box highlights the 'General' tab label with the number #24. Below it, the 'Home page' field contains 'http://myhub.slb.com/'. In the 'Browsing history' section, the checkbox 'Delete browsing history on exit' is checked, and a red box highlights the 'Delete...' button with the number #25. The second screenshot is the 'Delete Browsing History' dialog box. A red box highlights the 'Temporary Internet files and website files' checkbox, which is checked, with the number #26. Another red box highlights the 'Cookies and website data' checkbox, which is also checked, with the number #27. At the bottom, a red box highlights the 'Delete' button with the number #28.

Note: If you are using the Foxit Reader instead of Adobe, the standard Foxit settings may cause the eStatements to either be slow to load or fail with a broken link. Open Foxit, select File, Preferences, then Reading, select Read Entire Document, and OK.

